

Deductible Change: Automobile

Important Details You Want To Know Before You Start A Deductible Change:

- What is the effective date?
- Do two terms need to be updated?
- What is the new deductible?

Deductible Change: Automobile

1. Logon to @chubb website using your user name and password.

Login to @chubb

Select Language/Country:

English - All Others

User ID:

UserName

Password:

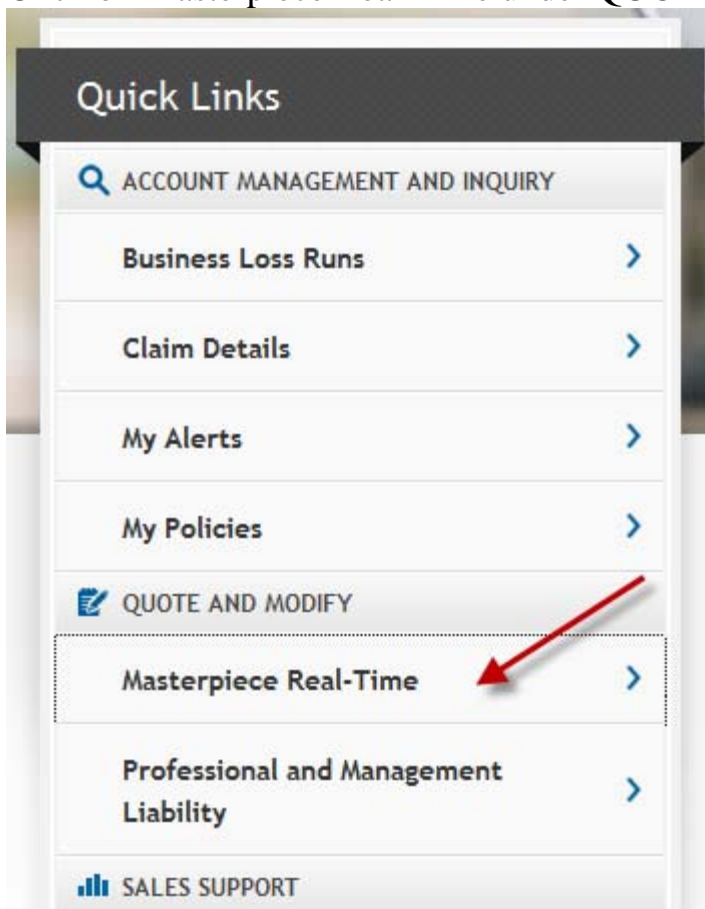
.....

Login »

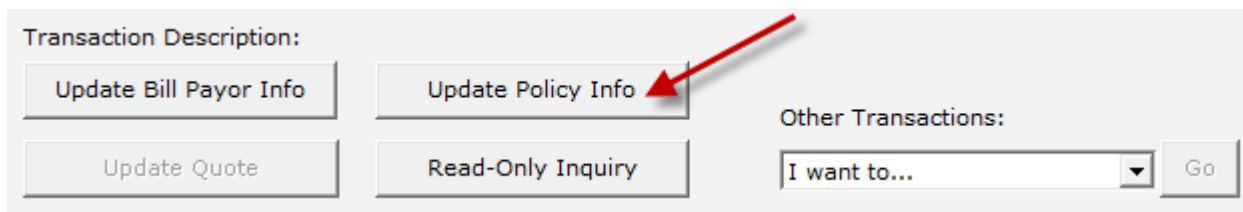
Reset Password

@chubb Resources: [Need Help?](#) | [FAQs](#) | [Information Services Agreement](#)

2. Click on Masterpiece Real Time under QUOTE AND MODIFY.



3. Select Open Existing Policy / Quote. Click NEXT. (picture not shown)
4. Enter policy number in Masterpiece Real Time. Click SEARCH. (picture not shown)
5. Click on Update Policy Info.



6. Input Effective Date and Transaction Description

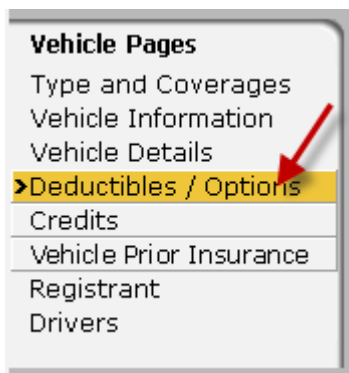
A screenshot of a form with two input fields. The first field is labeled 'Effective Date:' and contains the text '07/17/2012'. To the right of this field is a blue text hint 'MMDDYYYY'. The second field is labeled 'Transaction Description:' and contains the text 'CHG DED TO \$1000 / NF'.

7. Click on OK. (This brings you to the Policy Overview Screen)

8. Click on the Vehicles tab.



9. Select appropriate vehicle. (picture not shown)
10. Then, click on Deductibles / Options. ([upper right side of the screen](#))



11. Click on the Comprehensive Deductible drop down and select the appropriate deductible amount.

A screenshot of a web form labeled 'Comprehensive Deductible:'. It features a dropdown menu with '1,000' selected. A red arrow points to the dropdown arrow on the right side of the menu.

12. Click on the Collision Deductible drop down and select the appropriate deductible amount.

A screenshot of a web form labeled 'Collision Deductible:'. It features a dropdown menu with '1,000' selected. A red arrow points to the dropdown arrow on the right side of the menu.

13. Click on Rate Policy([bottom right](#)). (picture not shown)
14. Click on Issue Policy([bottom right](#)). (picture not shown)